

ICE Warranty Policy 2024

i-Synergy Lithium Batteries:

- i-Synergy lithium batteries are warranted for the life of the machine against defect by ICE USA.
 - Warranty begins with machine invoice.
 - Warranty applies to original purchaser of the machine.
 - Warranty must be registered with ICE USA (Online or Warranty Card).
 - Warranty does not apply in cases of misuse, abuse, or improper care.
 - Battery must be charged as per instructions in Owner's Manual.

Standard Batteries:

- Standard battery warranties are covered by the battery manufacturer.
 - Warranty begins from date on battery, per manufacturer.
 - Warranties vary by battery manufacturer in length, start date, and treatment.
 - Warranty details available through your local representative or call ICE USA directly.
 - 1-year travel and labor on standard batteries (excluding i15B/No travel on i15B)

Automatic Scrubbers:

- 5-year warranty on all parts
- 5-year warranty on labor
- 3-years travel (excluding i15B Micro Scrubber and i18C Electric Scrubber/No travel on i15B and i18C)
 - 5/5/3 Warranty excludes "wearables" such as brushes, pad drivers, chargers, batteries, hoses, belts, squeegees, cords, and switches.

Orbital Scrubber:

- Lifetime warranty on eccentric shaft and oscillating head isolators.
- 5-year warranty on labor.

Rotomolded Tanks:

- All ICE products carry a lifetime parts, 5-year labor warranty on rotationally molded tanks.

Refurbished/Reconditioned Equipment:

- Purchased as is
 - 3-Year parts (Excluding wearables, such as brushes, pad drivers, chargers, batteries, hoses, belts, squeegees, cords, and switches).
 - 1-Year labor