

ICE Warranty Policy

Batteries:

- i-Synergy lithium batteries are warrantied for 5-year or 5,000-hours against defect
- Standard battery warranties vary by manufacturer in length, start date, and treatment. Details available through your local representative or call ICE USA directly
- ICE will offer 1-year travel and 1-year labor on batteries

Automatic Scrubbers and Cord Electric Products:

- ICE products carry a 5-year warranty on all parts and labor with the exception of “wearables” such as brushes, pad drivers, chargers, batteries, hoses, belts, squeegees, cords and switches.

Orbital Scrubber:

- Eccentric shaft and oscillating head isolator parts are warrantied for Life. Labor on these parts carry a 5-year warranty.

Travel:

- 3 Years: ICE will cover the trip cost for warranty repairs for three years on new battery equipment 18” and larger.

Rotomolded Tanks:

- All ICE products carry a lifetime parts and a 5 year labor warranty on rotationally molded tanks.

Refurbished/Reconditioned Equipment:

- As is with 3-Year parts, 1-Year labor, no wearables, no travel.
- Original battery warranty thru manufacturer if applicable.